

Cancellation Policy

Appointments which are missed or cancelled less than 24 *business* hours in advance will result in a charge of **\$25.00**.

Cancellations may be done via email or phone. You may also cancel or reschedule your appointment online yourself.

Though the scheduling program is automated to send a reminder email, there can sometimes be a glitch in the system. It is the patient's responsibility to know when the appointment is, to check with the clinic to confirm if needed, and to arrive on time.

Note that if late cancellations or late arrivals to scheduled appointments become a chronic occurrence, we reserve the right to cancel upcoming appointments and offer them to patients who are committed more clearly to physical therapy. Special cancellation circumstances will be considered.

Signature is required below:

"I, _____ have read and understand all Advanced Therapy and Performance Policies and Procedures on this date (MM/DD/YYYY) _____ / _____ / _____.